



OFFICE OF THE CHIEF JUSTICE
REPUBLIC OF SOUTH AFRICA

COURT
ONLINE

COURT ONLINE OVERVIEW

Business Case for Change / Pain Points

Case Registration

- Need to physically travel to and make an appearance at court to just receive a case number
- Case registration is a manual process with large number of cases being archaically captured in the court book.
- Large queues prevalent at the courts for case registrations.

Pre-Hearing Proceedings

- Manual scheduling of court dates
- Manual assignment of Judges to cases
- Security of court files is low
- Large quantity of corruption and theft of court documents
- Duplicate date applications are a possibility leading to two court date entries
- Physical appearance at the court required in order to apply for a court date entries
- Manual court roll creation
- Manual notification of court date to parties
- Court susceptible to court roll manipulation by attorneys

Business Case for Change / Pain Points

Pleadings

- Large number of physical documents are filed
- Long waiting time for court orders being typed
- Fraudulent court orders
- Various court files are stolen / lost and are missing

Hearing Proceedings

- Various court files are stolen, lost, or missing.
- Physical tracking of documents and files.
- Lack of visibility of who has made changes to court files.
- Long waiting time of draft orders being typed.
- Shortage of physical document storage space.
- Fraudulent court orders.
- Court scanners not working.
- Public access to court documents requires physical appearance at the relevant court.

Business Case for Change

Digital Transformation Outcomes

1. Seamless Experience – Electronic Filing



2. Improved and Secured Accessibility



3. Improved Operational Efficiency



4. Flexibility for the Future – Efficiency Gains



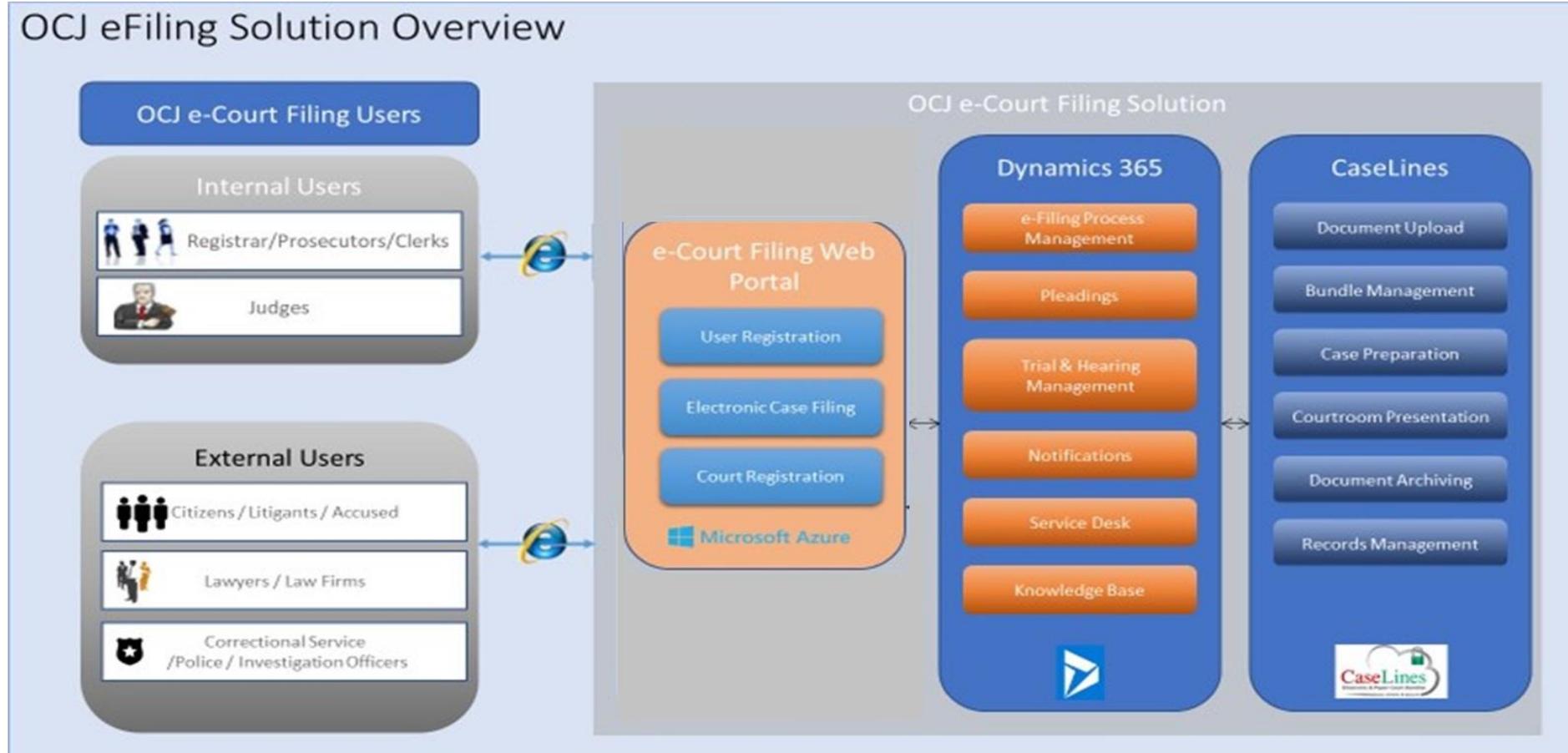
5. Insight-Led Decision Making – Management of Records



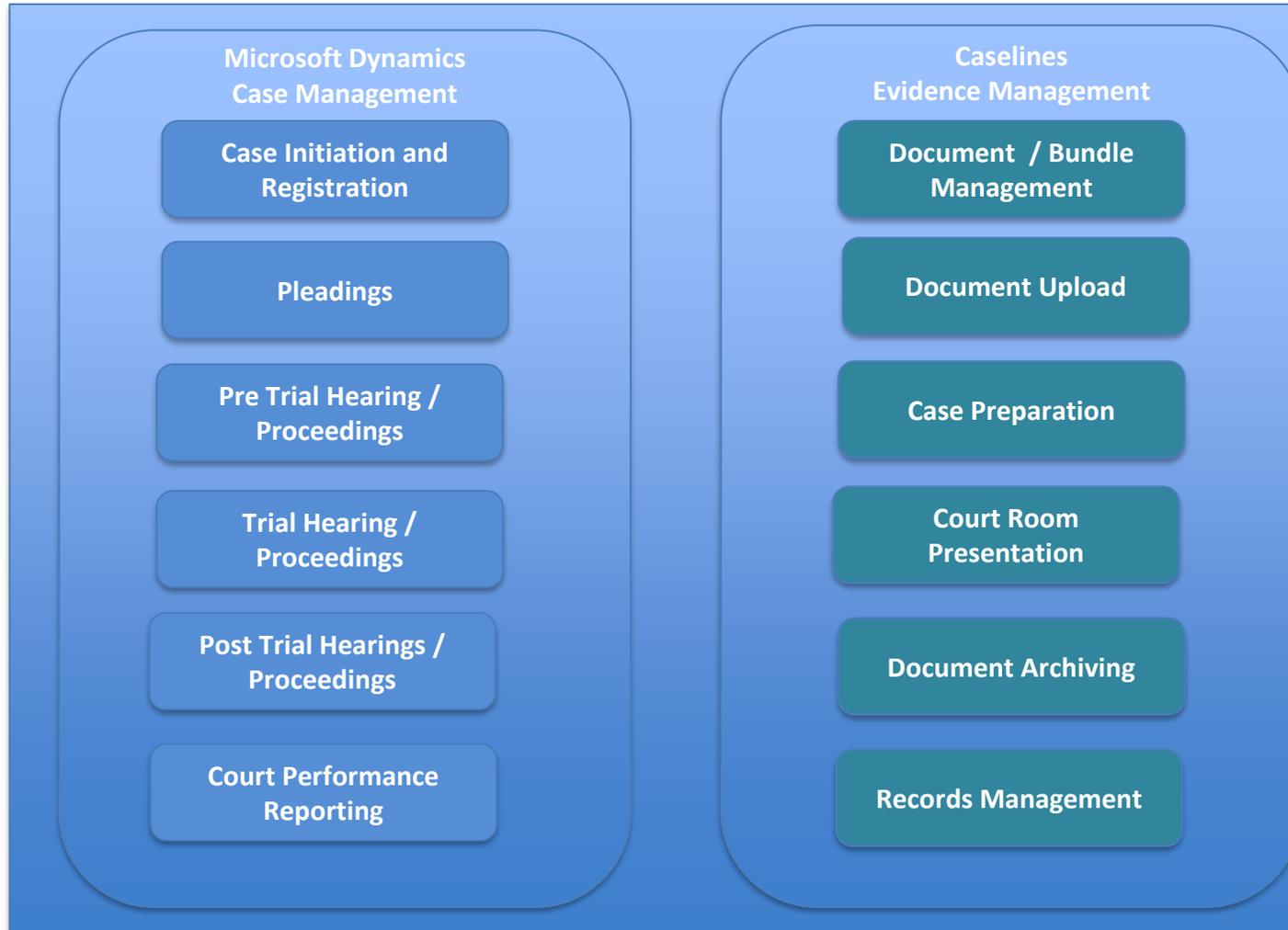
6. Collaborate to Innovate



OCJ eFiling Solution Overview



Court Online Overview



High Level Court Online Milestones & Update

| Major Milestones | Status | Date |
|--|-----------------|-------------------|
| Phase 1 – Civil Module (Initiation, Requirement Gathering & Documentation) | Complete | June 2018 |
| Phase 2 – Design, Development, Testing, Piloting and Go Live | Complete | 30 September 2022 |
| Phase 3 – Stabilisation & National Rollout | In progress | Mar 2025 |
| Phase 4 – Criminal Module (Design, Development, Testing, Piloting and Go Live) | Not yet started | Mar 2025 |

THANK YOU.

Questions?