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The President of the Republic of South Africa proclaimed, by Proclamation No 44 of 2010, the establishment of the Office of the Chief Justice (OCJ) as a National Department on 23 August 2010 to support the Chief Justice as the Head of the Judiciary and the Head of the Constitutional Court. The services of the following dynamic person/s are required to capacitate the Office:

REFERENCE 2021/83/OCJ

POST SWITCHBOARD OPERATOR

CENTRE NATIONAL OFFICE: MIDRAND

LEVEL 4

SALARY R 145 281.00 per annum. The successful candidate will be required to sign a performance agreement.

REQUIREMENTS:

- Grade twelve (12) or equivalent qualification.
- Zero (0)-two (2) years' experience as a telecom operator or receptionist.

SKILLS AND COMPETENCIES:

- Telephone etiquette.
- Customer service skills.
- Conflict management.
- Good interpersonal skills.
- Good communication skills.
- Punctuality and Diligence.
- Honesty and Integrity.
- Computer skills.

KEY PERFORMANCE AREAS:

- Render an efficient telephone service to the OCJ Head Office.
- Answer incoming and outgoing calls.



- Transfer calls to relevant extensions.
- Provide a messaging service to clients for unanswered calls.
- Ensure that switchboard equipment is functional and maintained and maintain call register.
- Complete accurate telephone accounts for dissemination to the OCJ staff.
- Provide departmental contact information to internal and external stakeholders.
- Attend to queries and perform other administration duties as may be allocated from time to time.
- Quality assurance of monthly national telecoms accounts.
- Maintain and update telephone database.
- Notifications on system challenges and interrupted service.

ENQUIRIES: Ms S Tshidino and Ms B Rakgotho Tel No: (010) 493 2500/ 8774

APPLICATIONS: Quoting the relevant reference number, direct your application to: The Director: Human Resources, Office of the Chief Justice, Private Bag X10, Marshalltown, 2107 or hand deliver applications to the Office of the Chief Justice, Human Resource Management, 188, 14th Road, Noordwyk, Midrand, 1685.

CLOSING DATE: 06 APRIL 2021

NOTE: Office of the Chief Justice is an equal opportunity employer. In the filling of these posts, the Employment Equity Plan of the Department will be taken into consideration and preference will be given to Women, Youth and Persons with Disabilities.

In the filling of the advertised posts, the objectives of the Constitution of South Africa, 1996 and the staffing policy of the Public Service broadly will be taken into consideration. Applications must be submitted on the new form Z83, obtainable from any Public Service Department. (www.dpsa.gov.za-vacancies/ www.judiciary.org.za). A completed and signed form Z83 should be accompanied by a recently updated comprehensive CV as well as certified copies of all qualification(s), identity document and driver's license. A SAQA evaluation report must accompany foreign qualifications. Applications that do not comply with the above-mentioned requirements will not be considered.

The Office of the Chief Justice is an equal opportunity employer. In the

filling of vacant posts, the objectives of section 195 (1)(i) of the Constitution of South Africa, 1996 (Act 108 of 1996), the Employment Equity imperatives as defined by the Employment Equity Act, 1998 (Act 55 of 1998) and relevant Human Resources policies of the Department will be taken into consideration. The successful candidate/s will be subjected to Pre-Vetting (Pre-Screening). Financial records will only be checked and considered for applicants applying for Finance related posts. Upon appointment applicants will be subjected to vetting with the purpose of determining their security competency.

All candidates selected for SMS posts must undergo a competency assessment after the interview. If you do not hear from us within 3 months of this advertisement, please accept that your application has been unsuccessful. The Department reserves the right not to fill these positions.

We welcome applications from persons with disAbilities 

