



WHAT YOU SHOULD DO IF YOU WANT **TO COMPLAIN**, GIVE A **COMPLIMENT** OR **MAKE A SUGGESTION**




Lodge a **complaint**, give a compliment or make suggestion




VERBALLY:

Approach the official responsible for managing complaints, compliments and suggestions.


This official is:
The Court Manager


Telephone number:
011 359 7400


Constitutional Court
1 Hospital Road, Braamfontein,
Johannesburg, 2017

The complaint, compliment or suggestion will be recorded on a prescribed form.



IN WRITING:

Fill in the prescribed form that is available on the OCJ website, www.judiciary.org.za. The form will guide you on the information needed. Hand over the form to the official or place it in the box provided to post complaints, compliments, or suggestions that is situated at:


The Reception

Take note: If the complaint is urgent, give it directly to the responsible official as the boxes will only be opened on scheduled times as indicated on the box. Otherwise:


Email:
ZSondlo@judiciary.org.za

Post:
Private Bag x 1
Constitutional Hill
Braamfontein 2017



ASK A FAMILY MEMBER OR FRIEND:

To submit a **complaint, compliment or suggestion** on your behalf in writing or verbally.



The complaint will be acknowledged within **3 working days**.



The complaint will be **investigated**.



The complaint will be resolved and redress conducted within **25 working days**. Should the case require more time for investigation, updates will be provided.



Should you be dissatisfied with the outcome, lodge an appeal with the **National Complaints Officer** at OCJComplaints@judiciary.org.za



WHAT YOU SHOULD DO IF YOU WANT **TO COMPLAIN**, GIVE A **COMPLIMENT** OR **MAKE A SUGGESTION**



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VERBALLY:

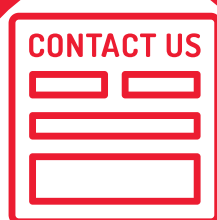
Approach the official responsible for managing complaints, compliments and suggestions.


This official is:
Director SCA


Telephone number:
051 412 7400


Supreme Court of Appeal
Cnr President Brand & Elizabeth Streets,
Bloemfontein, 9301

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IN WRITING:

Fill in the prescribed form that is available on the OCJ website, www.judiciary.org.za. The form will guide you on the information needed. Hand over the form to the official or place it in the box provided to post complaints, compliments, or suggestions that is situated at:


The Reception

Take note: If the complaint is urgent, give it directly to the responsible official as the boxes will only be opened on scheduled times as indicated on the box. Otherwise:


Email:
ChMartin@judiciary.org.za

Post:
PO Box 258, Bloemfontein,
Free State, 9300



ASK A FAMILY MEMBER OR FRIEND:

To submit a **complaint, compliment or suggestion** on your behalf in writing or verbally.



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VERBALLY:

Approach the official responsible for managing complaints, compliments and suggestions.


This official is:
The Court Manager


Telephone number:
011 781 2291


Land Claims Court
Trust Bank Centre, Randburg Mall,
Corner of Hill Street and Kent Avenue,
Randburg, 2194
The complaint, compliment or suggestion
will be recorded on a prescribed form.



IN WRITING:

Fill in the prescribed form that is available on the OCJ website, www.judiciary.org.za. The form will guide you on the information needed. Hand over the form to the official or place it in the box provided to post complaints, compliments, or suggestions that is situated at:


The Reception

Take note: If the complaint is urgent, give it directly to the responsible official as the boxes will only be opened on scheduled times as indicated on the box. Otherwise:


Email:
OCJComplaintsLC@judiciary.org.za

Post:
Private Bag X10060,
Randburg 2125



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VERBALLY:

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This official is:
The Court Manager



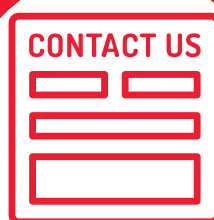
Telephone number:
010 494 9238



**Labour and Labour Appeal Court,
Johannesburg**

Arbour Square Building, 6th and 7th Floor
c/o Juta & Melle Street
Braamfontein, 2001

The complaint, compliment or suggestion will be recorded on a prescribed form.



IN WRITING:

Fill in the prescribed form that is available on the OCJ website, www.judiciary.org.za. The form will guide you on the information needed. Hand over the form to the official or place it in the box provided to post complaints, compliments, or suggestions that is situated at:



The Reception

Take note: If the complaint is urgent, give it directly to the responsible official as the boxes will only be opened on scheduled times as indicated on the box. Otherwise:



Email:
OCJComplaintsLAC@judiciary.org.za



Post:
Private Bag x52,
Braamfontein, 2017



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VERBALLY:

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The Court Manager

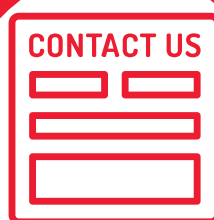


Telephone number:
021 424 9035



**Labour and Labour Appeal Court,
Cape Town**
Twinell House, 1st Floor 113 Loop Street
Cape Town, 8001

The complaint, compliment or suggestion will be recorded on a prescribed form.



IN WRITING:

Fill in the prescribed form that is available on the OCJ website, www.judiciary.org.za. The form will guide you on the information needed. Hand over the form to the official or place it in the box provided to post complaints, compliments, or suggestions that is situated at:



The Reception

Take note: If the complaint is urgent, give it directly to the responsible official as the boxes will only be opened on scheduled times as indicated on the box. Otherwise:



Email:
OCJComplaintsLCCT@judiciary.org.za

Post:
PO Box 15502,
Vlaeberg, 8018



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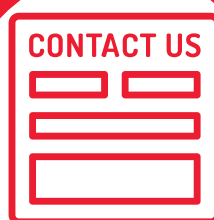
Telephone number:
031 492 6184/6207



**Labour and Labour Appeal Court,
Durban**

Liberty Life House, 1st Floor,
269 Anton Lembede Street
Durban, 2000

The complaint, compliment or suggestion
will be recorded on a prescribed form.



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Fill in the prescribed form that is available on the OCJ website, www.judiciary.org.za. The form will guide you on the information needed. Hand over the form to the official or place it in the box provided to post complaints, compliments, or suggestions that is situated at:



The Reception

Take note: If the complaint is urgent, give it directly to the responsible official as the boxes will only be opened on scheduled times as indicated on the box. Otherwise:



Email:

OCJComplaintsLCDBN@judiciary.org.za

Post:

Private Bag X54370,
Durban, 4000



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Approach the official responsible for managing complaints, compliments and suggestions.


This official is:
The Court Manager


Telephone number:
012 315 7602


Gauteng Division, Pretoria
Cnr Paul Kruger & Madiba Streets,
Pretoria, 0002

The complaint, compliment or suggestion will be recorded on a prescribed form.



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Fill in the prescribed form that is available on the OCJ website, www.judiciary.org.za. The form will guide you on the information needed. Hand over the form to the official or place it in the box provided to post complaints, compliments, or suggestions that is situated at:


The Reception

Take note: If the complaint is urgent, give it directly to the responsible official as the boxes will only be opened on scheduled times as indicated on the box. Otherwise:


Email:
OCJComplaintsGD@judiciary.org.za

Post:
Private Bag x 67,
Pretoria, 0001



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This official is:
The Court Manager



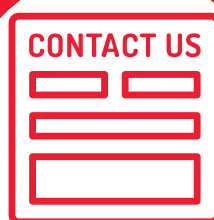
Telephone number:
010 494 8486/7159



Gauteng Local Division, Johannesburg

Cnr Kruis & Pritchard Streets,
Johannesburg, 2001

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will be recorded on a prescribed form.



IN WRITING:

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The Reception

Take note: If the complaint is urgent, give it directly to the responsible official as the boxes will only be opened on scheduled times as indicated on the box. Otherwise:



Email:
OCJComplaintsGLD@judiciary.org.za

Post:
Private Bag X7
Johannesburg, 2000



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VERBALLY:

Approach the official responsible for managing complaints, compliments and suggestions.


This official is:
The Court Manager


Telephone number:
015 230 4000


Limpopo Division, Polokwane
34 Landross Mare Street,
Polokwane, 0700

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IN WRITING:

Fill in the prescribed form that is available on the OCJ website, www.judiciary.org.za. The form will guide you on the information needed. Hand over the form to the official or place it in the box provided to post complaints, compliments, or suggestions that is situated at:


The Reception

Take note: If the complaint is urgent, give it directly to the responsible official as the boxes will only be opened on scheduled times as indicated on the box. Otherwise:


Email:
OCJComplaintsPL@judiciary.org.za

Post:
Private Bag x9696,
POLOKWANE, 0700



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VERBALLY:

Approach the official responsible for managing complaints, compliments and suggestions.


This official is:
The Court Manager


Telephone number:
015 960 9550


Limpopo Local Division, Thohoyandou
Government Buildings Complex,
next to Khoroni Hotel, (c/o Mphephu and
Parliament), Thohoyandou, 0950
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Email:
OCJComplaintsTH@judiciary.org.za

Post:
Private Bag X5015,
Thohoyandou, 0950



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VERBALLY:

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This official is:
The Court Manager

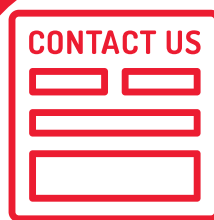


Telephone number:
051 406 8100



Free State Division Bloemfontein
Cnr Fountain & Pres Brand Street,
Bloemfontein, 9300

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The Reception

Take note: If the complaint is urgent, give it directly to the responsible official as the boxes will only be opened on scheduled times as indicated on the box. Otherwise:



Email:
OCJComplaintsFS@judiciary.org.za



Post:
Private Bag x 20612,
Bloemfontein, 9300



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Lodge a **complaint**, give a compliment or make suggestion



VERBALLY:

Approach the official responsible for managing complaints, compliments and suggestions.


This official is:
The Court Manager


Telephone number:
053 833 1441


Northern Cape Division, Kimberly
Sol Plaatje Drive, Kimberly, 8301

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IN WRITING:

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The Reception

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Email:
OCJComplaintsNC@judiciary.org.za

Post:
Private Bag x 5043,
Kimberley, 8300



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VERBALLY:

Approach the official responsible for managing complaints, compliments and suggestions.


This official is:
The Court Manager


Telephone number:
047 532 4301


Eastern Cape Local Division, Mthatha (Umtata)

Nr 74 Cnr Victoria & Frere Road, Umtata, 5100

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IN WRITING:

Fill in the prescribed form that is available on the OCJ website, www.judiciary.org.za. The form will guide you on the information needed. Hand over the form to the official or place it in the box provided to post complaints, compliments, or suggestions that is situated at:


The Reception

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Email:
OCJComplaintsMT@judiciary.org.za

Post:
Private Bag x 5017,
Umtata, 5100



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VERBALLY:

Approach the official responsible for managing complaints, compliments and suggestions.

This official is:
The Court Manager

Telephone number:
040 608 7700

Eastern Cape Local Division, Bisho
10, Independence Avenue, Bisho, 5600

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Email:
OCJComplaintsBH@judiciary.org.za

Post:
Private Bag x 0003,
Bisho, 5605



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VERBALLY:

Approach the official responsible for managing complaints, compliments and suggestions.


This official is:
The Court Manager


Telephone number:
033 345 8211


**KwaZulu-Natal Division,
Pietermaritzburg**
301 Church Street, Pietermaritzburg, 3200

The complaint, compliment or suggestion will be recorded on a prescribed form.



IN WRITING:

Fill in the prescribed form that is available on the OCJ website, www.judiciary.org.za. The form will guide you on the information needed. Hand over the form to the official or place it in the box provided to post complaints, compliments, or suggestions that is situated at:


The Reception

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Email:
OCJComplaintsPMB@judiciary.org.za

Post:
Private Bag x 9014,
Pietermaritzburg,
3200



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Approach the official responsible for managing complaints, compliments and suggestions.


This official is:
The Court Manager


Telephone number:
031 492 5562


**KwaZulu-Natal Local Division,
Durban**
12 Dullah Omar (Masonic) Grove, Durban, 4001

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Email:
OCJComplaintsDBN@judiciary.org.za

Post:
Private Bag x 54314,
Durban, 4000



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VERBALLY:

Approach the official responsible for managing complaints, compliments and suggestions.


This official is:
The Court Manager


Telephone number:
021 480 2411/2636


Western Cape Division, Cape Town
35 Keerom Street, Cape Town, 8001

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Fill in the prescribed form that is available on the OCJ website, www.judiciary.org.za. The form will guide you on the information needed. Hand over the form to the official or place it in the box provided to post complaints, compliments, or suggestions that is situated at:


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Email:
OCJComplaintsWC@judiciary.org.za

Post: 
Private Bag x 9020,
Cape Town, 8000



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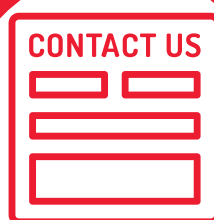
Approach the official responsible for managing complaints, compliments and suggestions.


This official is:
The Court Manager


Telephone number:
040 603 5000


Eastern Cape Division, Makhanda
104 - 106 High Street, Makhanda, 6140

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Email:
OCJComplaintsMK@judiciary.org.za

Post:
Private Bag X1011,
Makhanda, 6139



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This official is:
The Court Manager

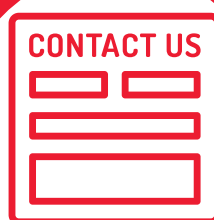


Telephone number:
041 502 6600



Eastern Cape Division, Gqeberha
2 Bird Street, Gqeberha, 6000

The complaint, compliment or suggestion will be recorded on a prescribed form.



IN WRITING:

Fill in the prescribed form that is available on the OCJ website, www.judiciary.org.za. The form will guide you on the information needed. Hand over the form to the official or place it in the box provided to post complaints, compliments, or suggestions that is situated at:



The Reception

Take note: If the complaint is urgent, give it directly to the responsible official as the boxes will only be opened on scheduled times as indicated on the box. Otherwise:



Email:
OCJComplaintsGQ@judiciary.org.za

Post:
Private Bag X 1,
Gqeberha, 6001



ASK A FAMILY MEMBER OR FRIEND:

To submit a **complaint, compliment or suggestion** on your behalf in writing or verbally.



The complaint will be acknowledged within **3 working days**.



The complaint will be **investigated**.



The complaint will be resolved and redress conducted within **25 working days**. Should the case require more time for investigation, updates will be provided.



Should you be dissatisfied with the outcome, lodge an appeal with the **National Complaints Officer** at OCJComplaints@judiciary.org.za



WHAT YOU SHOULD DO IF YOU WANT **TO COMPLAIN**, GIVE A **COMPLIMENT** OR **MAKE A SUGGESTION**




Lodge a **complaint**, give a compliment or make suggestion



VERBALLY:

Approach the official responsible for managing complaints, compliments and suggestions.


This official is:
The Court Manager


Telephone number:
010 494 7737


North West Division
C/O Hector Peterson & University Drive,
Mmabatho

The complaint, compliment or suggestion will be recorded on a prescribed form.



IN WRITING:

Fill in the prescribed form that is available on the OCJ website, www.judiciary.org.za. The form will guide you on the information needed. Hand over the form to the official or place it in the box provided to post complaints, compliments, or suggestions that is situated at:


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Take note: If the complaint is urgent, give it directly to the responsible official as the boxes will only be opened on scheduled times as indicated on the box. Otherwise:


Email:
ZSondlo@judiciary.org.za

Post:
Private Bag X 2010,
Mmabatho, 2735



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WHAT YOU SHOULD DO IF YOU WANT **TO COMPLAIN**, GIVE A **COMPLIMENT** OR **MAKE A SUGGESTION**



Lodge a **complaint**, give a compliment or make suggestion

VERBALLY:

Approach the official responsible for managing complaints, compliments and suggestions.


This official is:
The Court Manager


Telephone number:
013 492 2213


**Mpumalanga Local Division,
Middelburg**
c/o Beyers Naude & OR Tambo Streets,
Middelburg, 1050

The complaint, compliment or suggestion will be recorded on a prescribed form.

IN WRITING:

Fill in the prescribed form that is available on the OCJ website, www.judiciary.org.za. The form will guide you on the information needed. Hand over the form to the official or place it in the box provided to post complaints, compliments, or suggestions that is situated at:


The Reception

Take note: If the complaint is urgent, give it directly to the responsible official as the boxes will only be opened on scheduled times as indicated on the box. Otherwise:


Email:
OCJComplaintsMID@judiciary.org.za

Post:
Private Bag X1822,
Middelburg, 1050

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To submit a **complaint, compliment or suggestion** on your behalf in writing or verbally.



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This official is:
The Court Manager

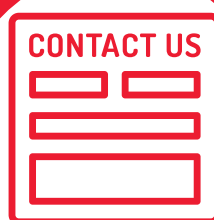


Telephone number:
013 758 0000



Mpumalanga Division, Mbombela
Samora Machel Drive, Mbombela, 1200

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The Reception

Take note: If the complaint is urgent, give it directly to the responsible official as the boxes will only be opened on scheduled times as indicated on the box. Otherwise:



Email:
OCJComplaintsMB@judiciary.org.za



Post:
Private Bag X 20051,
West Acres, Mbombela, 1200



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Lodge a **complaint**, give a compliment or make suggestion



VERBALLY:

Approach the official responsible for managing complaints, compliments and suggestions.


This official is:
The Court Manager


Telephone number:
041 502 6600


Labour Court Gqeberha
2 Bird Street, Gqeberha, 6000

The complaint, compliment or suggestion will be recorded on a prescribed form.



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OCJComplaintsLCGQ@judiciary.org.za

Post:
Private Bag X 1,
Gqeberha, 6001



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